

### Job Overview

Responsible for sales in a given territory.

## Reports to

General Manager Regional Sales Manager

# Job Responsibilities and Duties for the Private Market

- Contact, approach, and build relationships with facility management at:
  - → Dischem Pharmacies
  - $\rightarrow$  Dischem Distribution Centre
  - $\rightarrow$  CJ Distribution
  - $\rightarrow$  Clicks Pharmacies
  - $\rightarrow$  Clicks Head Quarters
  - $\rightarrow$  Transpharm
- Ensure that complete coverage of all the above facilities in the territory is achieved quarterly.
- Provide management with updated information, for the database, for all facilities such as:
  - $\rightarrow$  Name of contact person
  - $\rightarrow$  Contact numbers
  - → Email address
- Conduct introductory and regular refresher training in all your facilities for:
  - $\rightarrow$  Executive Management
  - $\rightarrow$  Middle Management
  - $\rightarrow$  End-users
  - $\rightarrow$  Support departments
- Direct all necessary inquiries to the Dr Temp website / online shop.
- All sales elements operate exactly like the public sector reps.

#### Job Responsibilities and Duties for the Public Market

- Manage all accounts (Public healthcare facilities) in the given Territory.
- Contact, approach, and build relationships with facility management at:
  - Hospitals, Depots, CHCs, Clinics, Gynecologists, Social Welfare, Universities, Colleges.
- Ensure that complete coverage of all facilities in the territory is achieved quarterly.



- Provide management with updated information, for the database, for all facilities such as:
  - $\rightarrow$  Name of contact person
  - $\rightarrow$  Contact numbers
  - $\rightarrow$  Email address
- Provide a weekly planner 2 weeks ahead of your visits to facilities.
- Conduct introductory and regular refresher training in all your facilities for:
  - $\rightarrow$  Executive Management
  - → Middle Management
  - $\rightarrow$  End-users
  - → Support departments
- Conduct regular night training in your facilities.
  - $\circ$  In the evening up to 9 pm
  - o Where suitable
  - With the safety of driving in mind
  - o Important aspects of your job and development of your territory.

## **Combined Job Responsibilities and Duties**

- Provide a weekly planner 2 weeks ahead of your visits to facilities.
- Make appointments with all important people to avoid wasting time.
- Ensure 10 to 14 productive face-to-face calls are completed daily.
- Submit a daily report to management by 9am daily for the previous day.
- Meet and achieve allocated sales targets.

Any other tasks that may be added over and above this list. From time to time.