

Research and Development Officer

Ideal candidate: An Individual who can find and sell solutions to problems.

Reports to:

Supply Chain Manager

Responsibilities:

Improving Existing Products:

Test, analyse and report on current products; Discover ways of improving current product offerings for market practicality, usability and client comfort.

Market Research for New Products:

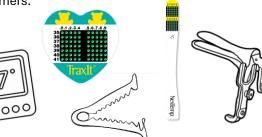
- Conduct research and stay up to date on industry trends and emerging technologies.
- Work (field visits) with Regional Sales Managers regarding product feedback from end users.
 - Taking note of end user product(s) recommendations and needs.
 - Identifying problems end-users face product wise and where Dr Temp can assist, in providing product solutions.
 - Propose new products that will be profitable to the company and beneficial to its clientele.
- Review awarded products on national/provincial/municipal contracts/tenders; Identify contracted suppliers failing to deliver necessary medical consumables and advise if/how Dr Temp can move into that space.
- Present product(s) market feasibility and implementation strategy(ies) for approved new products.

Product Development and Innovation:

- Understanding Customer Expectations
- Reviewing market research
- Analysing consumer data
- Identify problems and gaps in the market. Finding and presenting appropriate products that could address these gaps.
- Finding useful, functional products and services that meet the expectations of clients and customers while ensuring Dr Temp stays relevant in the market; Discover which products would benefit the company to develop. Help the company decide which products and services would most likely find success if offered to their clients and customers.









Quality and Compliance Control:

- Designing and implementing product quality surveys.
- Testing product builds.
- Develop and maintain documentation, including specifications and technical reports.
- Ensure compliance with safety regulations, testing standards, and environmental criteria; • Conduct necessary test(s) with the appropriate regulatory body to ensure the product meets appropriate medical device standards.
- Understanding the specification standards of products, and ensuring the products meet or exceed the standard(s).
- Where applicable, create designs and documents that are useful when filing for product patent.

Product Impact Measurement:

- Conduct research and development projects, including feasibility studies, timeline management, and budgeting
- Design client feedback surveys, product evaluation forms, product impact assessment evaluations

Other:

- Finding, establishing, and maintaining a healthy business relationship with product suppliers.
- Understands the tender system in South Africa. Has knowledge of and/or willingly to learn the process of getting Dr Temp's existing and new product specifications on tender(s).
- Search for tenders (National/Provincial/municipal etc) that the company can apply for.
- Provide support to other teams and departments as needed; Collaborate with cross-functional teams to identify and troubleshoot problems.

Job Requirements:

- Master's Bachelor's, Honour's preferably general • or Degree in sciences or pharmacological/medical sciences. Research based Bachelor's and Master's degree in other fields are also welcome to apply.
- Efficient problem-solving and analytical skills. •
- Excellent verbal and written communication and collaboration skills. •
- Experience with project management and timeline management required.
- Self-starter with a passion for innovation.
- Competent in report writing. •
- Design and conduct literature reviews, quantitative and qualitative research.





Salary & Benefits:

- Competitive salary commensurate with educational and/or work experience • Salary Range: R 21 000 - R 27 000 (Gross) 0
- Medical Insurance contribution (Proof of medical insurance must be provided).
- Paid time off, including vacation and sick time according to South African Labour laws and Dr Temp company policy.

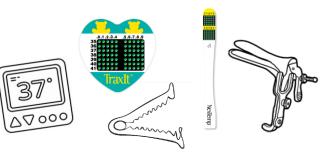
Application Requirements:

- Resume/ Curriculum Vitae.
- Cover letter detailing why you are best fit for this position (no more than 1 page).
- 1 x writing sample (preferably your bachelor's, honour's or master's thesis paper. If you have any publications, kindly send a copy or the link to view your publication).
- South African citizen or Permanent residence. •
- Driver's licence (Non-negotiable).

START DATE: 3rd March 2025

FOR QUERIES OR TO RESPOND TO THIS APPLICATION, SEND AN EMAIL TO DAYO@DRTEMP.COM APPLICATION CLOSES: 14[™] FEBRUARY 2025

RESEARCH AND DEVELOPMENT OFFICER WILL BE WORKING AT DR TEMP (PTY) LTD HEAD OFFICE IN BROOKLYN, PRETORIA





Postal Address PO BOX 95384 Waterkloof, Pretoria, 0145

